



Workwell Consulting's vision is for government and non-government agencies to optimise their ability to solve complex social problems.

Workwell helps clients apply innovation, evidence and insight to gain conceptual agreement, design operating models and form organisational strategy.

Workwell's Director is Andrew Hollo (BA Hons Psych), who has successfully led over 250 projects within the human services sector since 1999.

Selected recent / current projects relevant to this sector include:

- ▶ Capacity-building action learning for **Homelessness Networkers** (2011 - 2012)
- ▶ Facilitated **Community Renewal** and **Neighbourhood Character** forums with councillors, officers and residents of three LGAs
- ▶ Developed strategy for a large regional **disability services provider** (2008 - 2011)
- ▶ Facilitated the conception of a client-centric integrated **Therapy Strategy** for Yooralla (2011)
- ▶ Designed and facilitated the Eastern **Disability Services Network** Conference (2011)
- ▶ Strategy formation with several large multi-service **community health** organisations (2009 - current)
- ▶ Facilitated initial project design for **DHS Future State Operating Model** (2011 - ongoing)
- ▶ Facilitated **DHS Senior Leadership Group** with Secretary, Executive Directors and Regional Directors (2010) and facilitated **DHS Accelerated Leadership Development Program** (2011).
- ▶ Client-centric strategy facilitation with **DHS Hume, Gippsland, Loddon-Mallee, Barwon South West and N&WMR Regions** (2010 - 2011).
- ▶ Strategy formulation with **DHS People Services** and **DHS North & West Metropolitan Region** (all 2010).
- ▶ Collaboration models developed for Departments of Health, Human Services, Education & Early Childhood Development, Justice and Planning & Community Development in **Southern Metropolitan Region** (2010 - 2011)
- ▶ Partnership Framework developed for **University of Melbourne** and the **Departments of Health** and **Human Services** (2010).
- ▶ Developed a **Place Management** operating model for 3 inner-city housing estates as part of National Housing Affordability Fund Projects (2010).

Andrew's core capabilities include:

- ▶ **Strategy creation**, especially where simplicity is sought in complex operating environments.
- ▶ **Session facilitation**, particularly where differing paradigms exist or where agreement is not easily gained.
- ▶ **Design of conceptual models / frameworks** requiring synthesis of complex ideas.

References for any of the above projects can be supplied on request.



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